

shots.

Accessibility Conformance Report (ACR)

Technical assessment for the accessibility statement La Via del Tè

The website <https://www.laviadelte.it/> is **partially compliant** with the UNI CEI EN 301 549 standard (WCAG 2.1 Level AA). **The assessment is based exclusively on automated testing (Axe, WAVE, MAUVE++, Lighthouse and W3C validators)**, without comprehensive manual testing.

Prepared by	Document date	Version	Document description
Shots.it	30 September 2026	1	Technical assessment

Approval responsibility (client company name)	Approval date	Approved version
SNAK S.r.l.	7 October 2026	1

Headquarters

Via Garibaldi, 94
25015 - Desenzano del Garda (BS) Italy

Email

info@shots.it

Website

www.shots.it

Telephone

+39 030 8362423

VAT number (P.IVA)

02635930353

Company name

@shots.it Srl

Registered office

Borgo Santa Maria in Portiolo, 4
42011 Bagnolo in Piano (RE) Italy



Table of Contents

Drafting Principles and Regulatory Compliance.....	3
Introduction.....	3
Overview.....	3
Service Description.....	3
How to Use the Website.....	3
Scope and Assessment Methodology.....	4
Reliability of Results.....	4
Compliance Status.....	5
Accessibility Compliance.....	5
Perceivable.....	5
Operable.....	6
Understandable.....	6
Robust.....	7
Summary of Identified Criteria.....	7
Supported Accessibility Features.....	8
Keyboard navigation.....	9
Screen-reader compatibility.....	9
Images and visual content.....	9
Forms that are easier to complete.....	9
Reading and display.....	9
Ongoing Monitoring and Maintenance.....	10
Feedback and Contact Details.....	10
Website Information.....	10
Technical Report.....	10
General Requirements.....	10
ICT with Two-Way Voice Communication.....	12
ICT with Video Functionality.....	12
Hardware.....	13
Web.....	14
Non-Web Documents.....	14
Software.....	14
Documentation and Support Services.....	15
ICT Providing Relay or Access to Emergency Services.....	15
Document History.....	15
Test Environment.....	15
Operating Systems.....	15
Browsers and User Software.....	16
Screen Readers and Assistive Technologies.....	16
Methodology.....	16
Testing Tools and Environments.....	16
Automated Testing Tools Used.....	16
Automated Tests During Development.....	17
Colour Contrast Assessment.....	17
Terminology.....	17



Drafting Principles and Regulatory Compliance

This document has been prepared in a simplified format and in clear, understandable language, in accordance with the accessibility principles and requirements established by Directive (EU) 2019/882 and Italian Legislative Decree No. 82 of 27 May 2022. Particular reference is made to the obligation to provide information that is perceivable, operable, understandable and robust for all users, including persons with disabilities.

Information on the accessibility of services must be presented clearly, understandably and accessibly, including through the use of plain language and a straightforward structure.

The concise and simplified format of this document therefore constitutes direct implementation of a legal requirement and does not limit the information available, which remains fully governed by the relevant technical and legal documentation.

Introduction

We want everyone, including persons with disabilities, to be able to use our service easily. This document explains what we do to make the service accessible and to comply with applicable laws and standards, such as the European Accessibility Act or the Web Content Accessibility Guidelines (WCAG).

This document explains what we do to ensure that the La Via del Tè website meets the requirements of the European Accessibility Act and the EN 301 549 standard (WCAG 2.1 Level AA), and what we are doing to maintain and improve accessibility.

SNAK S.r.l. is committed to accessibility and inclusion. We want all our users to be able to browse the product catalogue, make purchases, and successfully complete their orders.

This statement applies exclusively to the website <https://www.laviadelte.it/>. We review this information regularly as we continue to improve the website.

Overview

Service Description

An e-commerce website selling tea and infusions online, available in tins, tea bags and loose-leaf formats, as well as tea-preparation accessories, customisable tea-based wedding favours, and editorial content (blog articles and recipes).

How to Use the Website

We strive to make <https://www.laviadelte.it/> easy for everyone to use. The website is designed to enable users to browse product categories, open product pages, add items to the shopping cart, complete orders through the checkout process, customise wedding favours, and contact the company through the Contact page. If you need further assistance using any part of the website, please contact our support team for personalised assistance at <https://www.laviadelte.it/contatti>.



Scope and Assessment Methodology

The assessment is based on automated scans performed on 30 September 2026 using accessibility analysis tools based on WCAG 2.1 Level AA, on a sample of 10 pages per tool. The first sample, assessed using Axe, WAVE and the W3C HTML validator, covers the homepage, product catalogue, product page, shopping cart and checkout, customer login area, contact page, blog and wedding-favour configuration flow:

- Homepage: /
- Category: /categorie/te-e-infusi/te/te-verde
- Product page: /prodotti/romeo-e-giulietta-lattina-da-100-grammi
- Shopping cart: /carrello
- Checkout: /checkout
- Contact page: /contatti
- Wedding-favour configurator: /bomboniere-con-il-te
- Wedding-favour confirmation: /bomboniere/thank-you
- Blog article: /blog/chai-latte-freddo
- Login: /accesso

The second sample, assessed using MAUVE++, comprises another 10 pages:

- /
- /accesso
- /carrello
- /wishlist
- /categorie/nuovi-arrivi
- /categorie/tutti-i-prodotti
- /categorie/te-e-infusi/te/collezioni/colonial
- /prodotti/bancha-fiorito-lattina
- /prodotti/tisaniera-camilla-foilage-tisaniera-camilla-cp212
- /prodotti/tisaniera-camilla-jane-tisaniera-camilla-cp208

A total of 18 distinct pages were assessed: the 17 pages listed above plus the blog index (/blog), which was assessed using Axe only.

The automated audit covers 27 of the 50 WCAG 2.1 Level A/AA success criteria: the 23 assessed by MAUVE++, plus four (2.1.1, 2.4.3, 2.4.6 and 3.2.1) verified through Axe's guided tests.

This assessment does not constitute a comprehensive manual audit or testing with real users with disabilities.

Reliability of Results

All results in this document are derived from automated testing. No comprehensive manual testing has been performed (full keyboard navigation, screen readers, magnifiers, users with disabilities). Tool coverage is detailed below:



- Axe DevTools (axe-core 4.13.0, WCAG 2.1 AA, best-practice rules enabled): 10 unique URLs, including the blog; 16 scans supplied by the client, including guided tests (keyboard, focus, semantics).
- WAVE (WebAIM, web version): all 10 pages of the first sample.
- MAUVE++ (CNR-ISTI, WCAG 2.1 AA): 10 pages of the second sample, two runs, 23 criteria assessed.
- W3C Nu Html Checker: all 10 pages of the first sample.
- W3C CSS Validator: homepage (the stylesheets are shared across the website).
- Script-based checks on the initial HTML (titles, lang, h1, alt, duplicate IDs) across 10 pages.
- Lighthouse for Chrome: used on request.

Compliance Status

Partially compliant

Based on the automated tests performed, the website is considered partially compliant with the requirements of the **UNI CEI EN 301 549** standard.

No comprehensive manual testing has been performed. Consequently, some reported issues may not represent actual instances of non-compliance and may already be correctly implemented.

Accessibility Compliance

Perceivable

- **Text Alternatives (criterion 1.1.1) — Requires manual verification:** MAUVE++ reports missing alternative text on 10 of 10 pages in the first run (23 occurrences) and on 2 pages (/ and /accesso, 4 occurrences) in the second. Axe and Lighthouse detect no images without alt text; WAVE reports only redundant or overly long alternative texts.
- **Info and Relationships (criterion 1.3.1) — Supported:** the carousel cards are in a genuine ul/li list; the footer lists contain only li elements; the footer column titles ("Il mondo La Via del Tè", "Dove trovarci", "Supporto", "LEGAL"), "Il tuo ordine" and the tea names in the wedding-favour configurator are marked up as headings; promotional phrases ("Iscriviti alla Newsletter", "Reso facile") are no longer marked up as headings. "Totale" remains a label next to its value. Lighthouse reports no issues with lists and structure.
- **Identify Input Purpose (criterion 1.3.5) — Supported:** the login, registration, contact, newsletter, withdrawal and address fields have the appropriate autocomplete value (email, given-name, family-name, tel, current-password, new-password, postal-code and others).
- **Use of Colour (criterion 1.4.1) — Requires manual verification:** MAUVE++ reports 27–31 elements on 8–10 pages that are distinguishable by colour alone. The aggregated report does not identify which ones.
- **Contrast (Minimum) (criterion 1.4.3) — Partially supported:** white text on the green background #64A38F has a contrast ratio of 2.93:1 against the required minimum of 4.5:1 (3:1 for large text). This affects product labels, the "Omaggi esclusivi" banner, the Blog section, the "Ricette" tag and the pagination (26 elements flagged by Lighthouse on the



homepage, category page, product page and blog). The green #64A38F is a design choice based on the APCA method (Lc 61 with white text): it is suitable for headings and bold text, but not for normal-weight 16px text (see “Il verde #64A38F e il metodo APCA”). The white text over the homepage photo now has a dark overlay beneath it; the “Metodo di spedizione” and “Metodo di pagamento” headings in the checkout have been raised from 50% to 70% opacity.

- **Reflow (criterion 1.4.10) — Requires manual verification:** MAUVE++ reports loss of content or two-directional scrolling on 10 pages in the first run (12 occurrences) and only on /accesso in the second (2 occurrences). To be confirmed with 400% zoom.
- **Resize Text (criterion 1.4.4) — Requires manual verification:** MAUVE++ generates 27 warnings on 3 pages in the second run.
- **No issues** were found regarding orientation (1.3.4), images of text (1.4.5), non-text contrast (1.4.11) and pause/stop of moving content (2.2.2).

Operable

- **Keyboard (criterion 2.1.1) — Requires manual verification:** the main menu no longer uses the menu/menuitem roles, and submenus open using standard buttons; the shipping, payment and gift-box radio buttons in the checkout, as well as the review stars, are keyboard-accessible. The 4 items flagged by Axe’s guided test must be confirmed through manual testing.
- **Bypass Blocks (criterion 2.4.1) — Supported:** the “Skip to main content” link appears when it receives focus and leads to #main-content on all pages, including the checkout. Lighthouse reports no issues.
- **Page Titled (criterion 2.4.2) — Supported:** all pages checked have a descriptive <title> in the initial HTML (for example “Finalizza ordine | La Via del Tè”, “Il tuo carrello | La Via del Tè” and “Accesso clienti | La Via del Tè”).
- **Focus Order (criterion 2.4.3) — Supported:** the hidden “Cerca prodotti” button no longer receives focus; searches are submitted from the search field.
- **Link Purpose and Headings and Labels (criteria 2.4.4 and 2.4.6) — Supported:** the pagination is contained in a labelled nav element, the previous/next links have accessible names and the current page is indicated; product links include the product name; empty headings are no longer generated; the Contact page and the blog index have an h1.
- **Focus Visible (criterion 2.4.7) — Supported:** the Terms and Conditions, Privacy Policy and Cookie Policy links in the footer display a focus indicator.
- **Label in Name (criterion 2.5.3) — Requires manual verification:** the aria-label attributes that replaced visible text (dropdown menus, homepage cards, “Aggiungi al carrello” button) have been removed and Lighthouse reports no issues; a sample of the approximately 1,900 MAUVE++ warnings still has to be checked manually.

Understandable

- **Language of Page and Parts (criteria 3.1.1 and 3.1.2) — Supported:** lang="it" is present on all pages checked; MAUVE++ reports no issues.
- **On Focus (criterion 3.2.1) — Requires manual verification:** dropdown menus no longer open when they receive focus; they open only on click or with Enter/Space. The submenu button flagged by Axe’s guided test must be confirmed through manual testing.
- **On Input (criterion 3.2.2) — Supported:** MAUVE++ has not identified any issues.



- **Labels or Instructions (criterion 3.3.2) — Supported:** the two font options in the wedding-favour configurator (Stampatello, Corsivo) are labelled radio buttons grouped under a heading; in the checkout, the “Metodo di spedizione” and “Metodo di pagamento” groups have an associated visible label.

Robust

- **Parsing (criterion 4.1.1) — Partially supported:** invalid attributes (idx, block-type-name, loading, prev-class, next-class) and div elements nested inside button and label elements have been removed. The W3C HTML validator had reported 590 errors and 103 warnings across the 10 pages (unclosed div elements, closing article and p tags without corresponding opening tags, invalid inline style): the validation must be repeated to confirm which issues remain. There are no duplicate IDs in the initial HTML of the homepage, category page, product page, shopping cart or checkout.
- **Name, Role, Value (criterion 4.1.2) — Supported:** the cart button and the “favourites” button have an accessible name; the menu no longer uses role="menuitem"; no aria-label is applied to div elements without a role; ARIA references point only to existing elements; the wedding-favour configurator no longer contains nested controls; the button for showing the password has a name. Lighthouse reports no issues.
- **Status Messages (criterion 4.1.3) — Requires manual verification:** 1 MAUVE++ warning on one page.

Summary of Identified Criteria

Criterion	Level	Notes
1.4.3 – Contrast (Minimum)	Partially supported	White on #64A38F at 2.93:1 (4.5:1 required); confirmed by Axe, MAUVE++ and Lighthouse. Colour chosen using APCA (Lc 61): suitable for headings/text and bold.
4.1.1 – Parsing	Partially supported	Invalid attributes removed; W3C validation to be repeated for the unclosed tags and inline style previously reported.
1.3.1 – Info and Relationships	Supported	Genuine lists in the carousels and footer; titles marked up as headings.
1.3.5 – Identify Input Purpose	Supported	Appropriate autocomplete on personal-data fields.
2.4.1 – Bypass Blocks	Supported	“Skip to main content” link visible on focus on all pages.
2.4.2 – Page Titled	Supported	Descriptive title in the initial HTML on all pages checked.
2.4.3 – Focus Order	Supported	No hidden element in the tab order.
2.4.4 – Link Purpose (In Context)	Supported	Pagination and product links have accessible names.
2.4.6 – Headings and Labels	Supported	No empty headings; h1 on all pages checked.



Criterion	Level	Notes
2.4.7 – Focus Visible	Supported	Focus indicator on the footer legal links. The document will be reviewed and updated whenever significant changes are made to the website
3.3.2 – Labels or Instructions	Supported	Configurator radio buttons have labels; checkout groups have labels.
4.1.2 – Name, Role, Value	Supported	Buttons have names; roles and ARIA references are valid; no nested controls.
1.1.1 – Non-text Content	Requires manual verification	Flagged only by MAUVE++ (2–10 pages out of 10); Axe, WAVE and Lighthouse find no images without a text alternative.
1.4.1 – Use of Colour	Requires manual verification	Flagged only by MAUVE++ (8–10 pages out of 10); the report does not identify the elements.
1.4.4 – Resize Text	Requires manual verification	27 MAUVE++ warnings on 3 pages (second run).
1.4.10 – Reflow	Requires manual verification	Flagged only by MAUVE++: 10 pages in the first run, 1 in the second.
2.1.1 – Keyboard	Requires manual verification	Menu and checkout controls corrected; to be confirmed through manual testing.
2.5.3 – Label in Name	Requires manual verification	No Lighthouse issues; approximately 1,900 MAUVE++ warnings to be checked.
3.2.1 – On Focus	Requires manual verification	Dropdown menus no longer open on focus; to be confirmed on the submenu.
4.1.3 – Status Messages	Requires manual verification	1 MAUVE++ warning.
Seven other criteria covered by the sample	No issues detected by the automated tool	Criteria 1.3.4, 1.4.5, 1.4.11, 2.2.2, 3.1.1, 3.1.2, 3.2.2. Automated check only: this does not equate to certified compliance.
Remaining 23 WCAG 2.1 Level A/AA criteria	Not assessed	Not covered by the automated scan; a manual audit is required (e.g. audio and video 1.2.x, meaningful sequence 1.3.2, text spacing 1.4.12, content on hover or focus 1.4.13, no keyboard trap 2.1.2, pointer gestures 2.5.1).

Supported Accessibility Features

We have designed the website to enable users to browse the catalogue, select products and complete an order using different navigation methods and assistive technologies. The following features are currently available.

The features listed were checked using automated tools on 30 September 2026, across a sample of 18 pages. Comprehensive manual testing has not yet been carried out: some features may therefore not be available on every page or with every assistive technology.



Keyboard navigation

- The main functions can be used without a mouse: Tab and Shift+Tab to move between elements, Enter and Space to activate buttons and links, and the arrow keys to move through selection options.
- A visible indicator always shows which element is currently selected.
- At the beginning of every page, including the checkout, the “Skip to main content” link takes users directly to the main content without requiring them to navigate through the menu.
- Dropdown menus open only on click or with Enter/Space, never merely when they receive focus. They close when the Esc key is pressed.

Screen-reader compatibility

- Each page has a descriptive title, such as “Il tuo carrello | La Via del Tè”, and headings are ordered to communicate the page structure.
- The main regions are identified: header, navigation, main content and footer.
- Buttons and icons have readable names, such as “Carrello” and “Aggiungi ai preferiti”. Menus indicate whether they are open or closed.
- The catalogue pagination identifies the current page.
- Messages such as “Prodotto aggiunto al carrello”, form errors and confirmations are announced automatically by the screen reader.
- The page language is declared (Italian) so that content is pronounced correctly.

Images and visual content

- Product images and informative images have alternative text. Purely decorative images are ignored by assistive technologies.
- We do not use images in place of text.

Forms that are easier to complete

- Each field has a visible label, and related options are grouped under a heading (shipping method, payment method, font style for wedding favours).
- In login, registration, address, contact and newsletter fields, the browser and password managers can automatically fill in name, email address, telephone number, postcode and password.
- Errors are indicated by a text message next to the relevant field, not by colour alone.

Reading and display

- The website adapts to smartphones, tablets and computers, in both portrait and landscape orientation.
- Users can zoom in using the browser (Ctrl/Cmd +) or the device's magnification features.
- Text size can be increased through the browser settings.



Ongoing Monitoring and Maintenance

We consider accessibility an ongoing process, not a one-off commitment.

- This statement was prepared on 30 September 2026 on the basis of an automated audit (WCAG 2.1 / UNI CEI EN 301 549 Level AA scans), using a sample of 10 pages per tool and 18 distinct pages in total.
- New releases and significant website updates will be accompanied by a new automated verification scan. During development, the code is also checked using automated tests on GitHub.

Feedback and Contact Details

We welcome your suggestions on how to make the La Via del Tè website more accessible. If you encounter any issues or have suggestions, please contact us by email and provide details of the problem.

Reports concerning website accessibility may be sent by email to boutique@laviadelte.it, using “Segnalazione accessibilità” (Accessibility Feedback) as the subject line and describing the issue encountered in the body of the message.

We will review the feedback received and do our best to resolve the issue promptly or inform you of the progress made.

Website Information

- Website publication date: 20 July 2026
- Usability testing conducted: yes
- Content management system (CMS) used: Sylius (front end based on Nuxt/Vue)

Technical Report

The UNI CEI EN 301 549 standard covers many types of ICT products and services (hardware, telephony, video, software, documentation, emergency services), not just websites.

The website <https://www.laviadelte.it/> is an e-commerce website without voice or video communication functionality (no video or audio elements were found on the 10 pages checked), hardware components or installable software. The following chapters are therefore largely classified as “Not applicable” because of the nature of the product, rather than as a result of testing. Chapter 9 (Web), already addressed in the summary table, is the only fully applicable chapter; the same WCAG criteria also apply to non-web documents (Chapter 10) and software (Chapter 11).

General Requirements

Criterion	Conformance level
5.1.2.1 Closed functionality	See Sections 5.2–13



Criterion	Conformance level
5.1.2.2 Assistive technology	See Sections 5.1.3–5.1.6
5.1.3.1 Audio output of visual information	Not applicable
5.1.3.2 Playback of audio output, including speech	Not applicable
5.1.3.3 Audio output correlation	Not applicable
5.1.3.4 User control of speech output	Not applicable
5.1.3.5 Automatic interruption of speech output	Not applicable
5.1.3.6 Speech output for non-text content	Not applicable
5.1.3.7 Speech output for video information	Not applicable
5.1.3.8 Masked entry	Not applicable
5.1.3.9 Private access to personal data	Not applicable
5.1.3.10 Audio output without interference	Not applicable
5.1.3.11 Private listening volume	Not applicable
5.1.3.12 Speaker volume	Not applicable
5.1.3.13 Volume reset	Not applicable
5.1.3.14 Spoken languages	Not applicable
5.1.3.15 Non-visual error identification	Not applicable
5.1.3.16 Receipts, tickets and transaction results	Not applicable
5.1.4 Closed functionality for text enlargement	Not applicable
5.1.5 Visual output for audio information	Not applicable
5.1.6.1 Closed functionality	See criteria 5.1.3.1–5.1.3.16
5.1.6.2 Input focus	Not applicable
5.1.7 Access without speech	Not applicable
5.2 Activation of accessibility features	Not applicable
5.3 Biometrics	Not applicable
5.4 Preservation of accessibility information during conversion	Not applicable
5.5.1 Means of operation	Not applicable
5.5.2 Operable parts discernibility	Not applicable
5.6.1 Tactile or auditory status	Not applicable
5.6.2 Visual status	Not applicable
5.7 Key repeat	Not applicable
5.8 Double-strike acceptance	Not applicable
5.9 Simultaneous user actions	Not applicable



ICT with Two-Way Voice Communication

Criterion	Conformance level
6.1 Audio bandwidth for speech	Not applicable
6.2.1.1 Real-time text (RTT) communication	Not applicable
6.2.1.2 Simultaneous voice and text	Not applicable
6.2.2.1 Visually distinguishable display	Not applicable
6.2.2.2 Programmatically determinable send and receive direction	Not applicable
6.2.2.3 Speaker identification	Not applicable
6.2.2.4 Visual indicator of real-time text (RTT) audio	Not applicable
6.2.3 Interoperability	Not applicable
6.2.4 Responsiveness of real-time text (RTT)	Not applicable
6.3 Caller identification	Not applicable
6.4 Alternatives to voice-based services	Not applicable
6.5.2 Resolution	Not applicable
6.5.3 Frame rate	Not applicable
6.5.4 Audio/video synchronisation	Not applicable
6.5.5 Visual indicator of audio with video	Not applicable
6.5.6 Speaker identification in video communication (sign language)	Not applicable
6.6 Alternatives to video-based services (informative)	Advisory; no response required

ICT with Video Functionality

Criterion	Conformance level
7.1.1 Caption playback	Not applicable
7.1.2 Caption synchronisation	Not applicable
7.1.3 Caption preservation	Not applicable
7.1.4 Caption characteristics	Not applicable
7.1.5 Spoken captions	Not applicable
7.2.1 Audio-description playback	Not applicable
7.2.2 Audio-description synchronisation	Not applicable
7.2.3 Audio-description preservation	Not applicable
7.3 User controls for captions and audio description	Not applicable



Hardware

Criterion	Conformance level
8.1.2 Standard connections	Not applicable
8.1.3 Colour	Not applicable
8.2.1.1 Speech output volume range	Not applicable
8.2.1.2 Incremental volume control	Not applicable
8.2.2.1 Fixed-line devices	Not applicable
8.2.2.2 Wireless communication systems	Not applicable
8.3.2.1 Unobstructed front reach, high	Not applicable
8.3.2.2 Unobstructed front reach, low	Not applicable
8.3.2.3.1 Clear floor space	Not applicable
8.3.2.3.2 Front reach with obstruction (less than 510 mm)	Not applicable
8.3.2.3.3 Front reach with obstruction (less than 635 mm)	Not applicable
8.3.2.4 Knee and toe clearance width	Not applicable
8.3.2.5 Toe clearance	Not applicable
8.3.2.6 Knee clearance	Not applicable
8.3.3.1 Unobstructed side reach, high	Not applicable
8.3.3.2 Unobstructed side reach, low	Not applicable
8.3.3.3.1 Side reach with obstruction (less than 255 mm)	Not applicable
8.3.3.3.2 Side reach with obstruction (less than 610 mm)	Not applicable
8.3.4.1 Changes in level	Not applicable
8.3.4.2 Clear floor space or operating area	Not applicable
8.3.4.3.2 Forward approach	Not applicable
8.3.4.3.3 Side approach	Not applicable
8.3.5 Visibility	Not applicable
8.3.6 Installation instructions	Not applicable
8.4.1 Numeric keys	Not applicable
8.4.2.1 Mechanical parts operating methods	Not applicable
8.4.2.2 Operating force of mechanical parts	Not applicable
8.4.3 Keys, tickets and fare cards	Not applicable
8.5 Tactile indication of voice mode	Not applicable



Web

See the “Summary of Identified Criteria” section earlier in this document: the automated assessment against WCAG 2.1 Level AA covers the criteria in this chapter.

Non-Web Documents

No links to PDF documents were found on the 10 pages checked. If downloadable documents are published in the future, they should be assessed against the same criteria.

Criterion	Conformance level
10.1.1.1 – 10.4.1.3 (criteria equivalent to WCAG for documents)	See the WCAG 2.1 summary table (Chapter 9)
10.5 Caption positioning	Not applicable
10.6 Audio-description timing	Not applicable

Software

Criterion	Conformance level
11.1.1.1 – 11.4.1.3 (criteria equivalent to WCAG for software)	See the WCAG 2.1 summary table (Chapter 9)
11.5.2.4 Assistive technology	Not applicable
11.5.2.5 Object information	Not applicable
11.5.2.6 Row, column and headers	Not applicable
11.5.2.7 Values	Not applicable
11.5.2.8 Label relationships	Not applicable
11.5.2.9 Parent-child relationships	Not applicable
11.5.2.10 Text	Not applicable
11.5.2.11 List of available actions	Not applicable
11.5.2.12 Execution of available actions	Not applicable
11.5.2.13 Tracking focus and selection attributes	Not applicable
11.5.2.14 Changing focus and selection attributes	Not applicable
11.5.2.15 Notification of changes	Not applicable
11.5.2.16 Changes to states and properties	Not applicable
11.5.2.17 Changes to values and text	Not applicable
11.6.1 User control of accessibility features	Not applicable
11.6.2 No disruption of accessibility features	Not applicable
11.7 User preferences	Not applicable
11.8.2 Accessible content creation	Not applicable — the website is not an authoring tool



Criterion	Conformance level
11.8.3 Preservation of accessibility information during transformations	Not applicable
11.8.4 Repair suggestions	Not applicable
11.8.5 Templates	Not applicable

Documentation and Support Services

Criterion	Conformance level
12.1.1 Accessibility and compatibility features	Not applicable
12.1.2 Accessible documentation	See the WCAG 2.1 summary table (Chapter 9)
12.2.2 Information on accessibility and compatibility features	Not applicable
12.2.3 Effective communication	Not assessed
12.2.4 Accessible documentation	See the WCAG 2.1 summary table (Chapter 9)

ICT Providing Relay or Access to Emergency Services

Criterion	Conformance level
13.1.2 Text relay services	Not applicable
13.1.3 Sign relay services	Not applicable
13.1.4 Lip-reading relay services	Not applicable
13.1.5 Captioned telephony services	Not applicable
13.1.6 Speech-to-text services	Not applicable
13.2 Access to relay services	Not applicable
13.3 Access to emergency services	Not applicable

Document History

This document was prepared on 30 September 2026, version 1. We plan to review it at least annually, or whenever significant changes are made to the website, and to update it with the results of a comprehensive manual audit.

Test Environment

Operating Systems

- Apple macOS (latest version)
- Apple iOS (latest version)
- Linux was not used because it is currently very uncommon among users with disabilities.



Browsers and User Software

- Google Chrome
- Safari
- Opera
- Firefox

Screen Readers and Assistive Technologies

No screen readers or other assistive technologies were used: the assessment was automated only.

Methodology

This assessment is based on automated scans performed using accessibility analysis tools (Axe, WAVE, MAUVE++, Lighthouse for Chrome, W3C HTML and CSS validators, based on WCAG 2.1 Level AA) on a sample of 10 pages per tool, with 18 distinct pages assessed in total. The automated audit covers 27 of the 50 WCAG 2.1 Level A/AA success criteria. It does not constitute a comprehensive manual audit or testing with real users with disabilities.

Testing Tools and Environments

The assessment was conducted exclusively using automated code and page-analysis tools. Results from the different tools were compared to reduce false positives. No manual testing was performed using actual assistive technologies (screen readers, magnifiers, keyboard navigation), and no testing was conducted with users with disabilities: such testing remains to be planned in order to complete the assessment.

Automated Testing Tools Used

- **Axe** (axe-core 4.13.0 / axe DevTools 4.138.0) — an open-source engine for static analysis of HTML and ARIA attributes; it identifies objective WCAG violations at markup level (e.g. missing labels, contrast, invalid attributes). Advanced rules and guided tests (keyboard, focus, semantics) were also used.
- **WAVE** (Web Accessibility Evaluation Tool, WebAIM) — a visual page-analysis tool that overlays icons identifying errors, alerts and structural features (headings, landmarks, alternative text) directly onto the rendered page.
- **MAUVE++** — an automated validator developed by CNR-ISTI, the reference tool in Italy for verifying compliance with WCAG 2.1 and the UNI CEI EN 301 549 standard; it generates a detailed report on the success criteria that can be checked automatically. The aggregated reports of two runs were used.
- **W3C Nu Html Checker** (validator.w3.org/nu) — validation of the HTML markup of the 10 pages of the first sample.
- **W3C CSS Validator** (jigsaw.w3.org/css-validator) — validation of the homepage stylesheets (CSS3 + SVG profile).
- **Lighthouse for Chrome** — a tool integrated into Google Chrome DevTools; it provides an accessibility score based on a subset of automated checks (axe-core) and highlights opportunities for improvement.



Automated Tests During Development

In addition to the audit described in this document, the website code was checked during development using automated tests run on GitHub, which also verify certain accessibility aspects.

Colour Contrast Assessment

Contrast issues were identified by Axe and MAUVE++ and recalculated using the WCAG formula to assess criteria 1.4.3 (Contrast — Minimum) and 1.4.11 (Non-text Contrast) under UNI CEI EN 301 549 / WCAG 2.1 Level AA.

Contrast.tools (contrast.tools) — a tool for calculating the contrast ratio between text or graphical elements and their background, used to verify compliance with criteria 1.4.3 (Contrast — Minimum) and 1.4.11 (Non-text Contrast) under UNI CEI EN 301 549 / WCAG 2.1 Level AA.

A complementary contrast assessment was also performed using **APCA (Accessible Perceptual Contrast Algorithm)**, a perceptual algorithm designed to evaluate text legibility based on the relative luminance of text and background. APCA values are provided as additional information alongside the contrast ratios calculated using the WCAG 2.x formula. Since APCA is not the normative method for verifying WCAG 2.1 Level AA criteria 1.4.3 and 1.4.11, its results do not replace the compliance assessment carried out against the applicable WCAG criteria.

Terminology

The terms used to describe conformance levels are defined as follows:

- **Supported:** the functionality meets the criterion without known defects, or meets it through an equivalent facilitation.
- **Partially supported:** some functionalities do not fully meet the criterion.
- **Not supported:** most functionalities do not meet the criterion.
- **Not applicable:** the criterion is not relevant to the website.
- **Requires manual verification:** the automated tools have generated a warning that they cannot resolve.
- **Not assessed:** the website has not yet been assessed against the criterion (manual verification still to be completed).